

General terms and conditions for the sale of tourist packages.

CONTENT OF THE SALE CONTRACT FOR THE TOURIST PACKAGES

Contents of the tourist package are an integral part of the travel contract as well as the general conditions that follow, the description of the tourist package contained in the holiday brochure, or in the separate travel program, as well as the booking confirmation of the services requested by the tourist / traveler.

The tour operator sends the content of the sale contract to the travel agency, as agent acting on behalf of the tourist who will have the right to receive it from the agent. In signing the tourist package sale and purchase offer, the tourist / traveler must be in mind that he / she gives and accepts for himself and for the follow travelers for whom he / she is requesting the service, the travel contract as described therein, both the warnings contained therein and the present general conditions.

1. THE LEGISLATION

The sale of tourist packages, which has as its object the provision of services to both the national and international territory, is regulated - until its repeal pursuant by art. 3 of Legislative Decree no. 79 of 23 May 2011 (the "Tourism Code") - from the 22/12/1917 Law No. 1084 of ratification and execution of the International Convention relating to the travel contract (CCV), signed in Brussels on 23.4.1970 - in as applicable - as well as by the Tourism Code (Articles 22-53) and its subsequent amendments and by the provisions of the Civil Code on transport and the mandate.

2. ADMINISTRATIVE RULES

The organizer and the intermediary of the tourist package, to whom the tourist has gone to purchase the holiday therefore called client, must be authorized to sell holiday packages according to the national, international and also regional law. Subject to art.18, paragraph VI, of the Code Tur, The use in the name or social name of the words "travel agency", "tourism agency", "tour operator", "travel mediator" or other words and phrases, also in a foreign language, of a similar nature, is allowed only if the company referred to in the first paragraph is certified or certified.

3. DEFINITIONS

For the purposes of this contract we define:

- a) Travel organizer: the subject who in his own name in exchange for payment, procures tour packages for third parties, contracting the combination of the elements referred to in the following art. 4 or offering the tourist, also through a distance communication system, the possibility of autonomously organizing and buying such a combination;
- b) Intermediary: the person who, even if not professionally and without profit, sells or procures tour packages relating to the following art. 4 in exchange for a lump sum payment;
- c) Tourist: the buyer, the transferee of a tourist package or any person also to be appointed, provided that he satisfies all the conditions required for the use of the service, on behalf of which the principal contractor commits himself to purchase without remuneration - a tourist package.

4. WHAT CONSTITUTES A TOURIST PACKAGE

The notion of a tourist package is as follows: "Package deals that include travel, holidays, all inclusive" tours, tourist cruises, resulting from the combination, by anyone and in any way realized, of at least two of the elements listed below, sold or offered for sale at a lump-sum price: a) transport; b) accommodation; c) tourist services not ancillary to transportation or accommodation as per art. 36 which constitute a significant part of the "tourist package" or the satisfaction of the recreational needs of the tourist (Article 34 of the Code). The tourist has the right to receive a copy of the tourist package sale contract (compiled pursuant to and in accordance with the provisions of article 35 of the Italian Civil Code). The contract constitutes a title for access to the guarantee fund as per the following art. 21.

5. INFORMATION TO THE TOURIST - TECHNICAL SHEET

- 1. Before the start of the journey, the organizer and the intermediary communicate to the tourist the following information:
 - a) Times, intermediate stops and connections;
 - b) Information on the identity of the organizer / air carrier, if not known at the time of booking, right provision art.11 Reg. CE 2111 / 05 - Article 11, paragraph 2 Reg. CE 2111/05: "If the identity of the aviation or actual air carrier is not yet known at the time of booking, the air transport contractor shall ensure that the passenger is informed of the name of the air carrier or of the air carriers that will operate as effective air carriers for In this case, the air transport contractor will ensure that the passenger is informed of the identity of the actual carrier or air carriers as soon as their identity is established and their possible operating ban in the Union European."
- 2. The organizer shall prepare a technical sheet in the holiday brochure or in the off-catalog program, also on electronic or telematic support. It contains the technical information relating to the legal obligations to which the Tour Operator is subject, such as by way of example:
 - Details of the administrative authorization or S.C.I.A. of the organizer;

6. PURCHASE PROPOSAL - BOOKINGS

The proposal for the purchase and sale of a tourist package must be drawn up on a specific contract form, if electronic, completed in its entirety and signed by the customer, who will receive a copy. The acceptance of the offer for the sale of the tourist package is considered complete when the customer, in compliance with the contract, only when the organizer sends the relative confirmation, also by means of an electronic system, to the tourist at the intermediary travel agency, who will take care of the delivery to the tourist himself. The indications relating to the tourist package not contained in the contractual documents, in the brochures or in other means of

written communication, will be provided by the organizer, in regular fulfillment of the obligations provided for by art. 37, com. 2 Cod. Tur. Before the start of the journey.

Special requests for distances or outside the business premises of certain services included in the tourist package, must be advanced during the booking request and must be the subject of a specific agreement between the Tourist and the Organizer, through the travel agency agent.

Pursuant to art.32, comma 2, Cod. Tur, It is communicated that in the contracts for distances or outside the business premises (as defined by Article 45 of Legislative Decree 206/2005), the right of withdrawal ex art. 47 article 1 paragraph lett. g.

7. PAYMENTS

- 1. When signing the purchase offer for the tourist package, the following must be paid:
 - a) the registration fee or management fee (see Article 81 .)
 - b) a deposit not exceeding 25% of the total price of the tourist package published in the holiday brochure or in the quotation of the package provided by the Organizer. This amount is paid as a confirmatory deposit and an advance against the final balance. During the period of validity of the purchase and sale proposal and therefore before any booking confirmation constituting the contract, the effects of art.1385 c.c. are not produced if the withdrawal depends on fact not attributable. The balance must be paid within the deadline set by the Tour Operator in its catalog or in the booking confirmation of the service / package requested.

- 2. For bookings in a period subsequent to the date indicated as the deadline for making the balance, the entire amount must be paid upon signing the purchase offer.
- 3. Failure to pay the sums referred to above, on the established dates, as well as the failure to refer the Tour Operator to the sums paid by the Tourist to the intermediary and stop any guarantee actions pursuant to Article 50 of Legislative Decree 79 / 2011 against the latter, constitutes an express termination of the contract, with the effect of the termination of the right to be carried out with a simple written communication, by fax or e-mail, at the intermediary agency, or at the domicile electronically, where communicated, of the tourist. The balance of the price is considered to have taken place when the sums reach the organizer directly from the tourist or through the intermediary from the same chosen tourist.

8. AMENDMENT OR CANCELLATION OF THE TOURIST PACKAGE BEFORE DEPARTURE

- 1. Before departure, should the organizer needs to significantly change one or more elements of the contract, must immediately inform the tourist in writing, directly or through his intermediary, indicating the type of modification and variation of the price that follows.
- 2. If the tourist does not accept the modification proposed referred to in paragraph 1, he / she can withdraw without paying penalties and has the right to book another tourist package if the Tour Operator is able to offer it or has the right to be reimbursed, in compliance with the law, of the sum of money already paid including the share of practical management.
- 3. The tourist communicates his / her choice to the organizer or to the intermediary within two working days from the moment in which he / she received the notice indicated in paragraph 1. In the absence of communication within the aforementioned term, the proposal formulated by the organizer is considered accepted.
- 4. If the Organizer cancels the tourist package before departure for any reason, except for the fault of the traveler, he will reimburse the latter, within the terms of the law, the amount paid for the purchase of the tourist package and has the right to be compensated for the non-execution of the contract, except in the cases indicated below.

- 5. No compensation is provided for the cancellation of the tourist package when the cancellation of the same depends on the failure to reach the minimum number of participants required, or due to force majeure and fortuitous circumstances.
- 6. For cancellations other than those caused by accident, force majeure and failure to reach the minimum number of participants, as well as for those other than the non-acceptance by the tourist type of modification and variation of the price that follows, will return to the tourist a sum equal to twice the amount paid and collected by the organizer, through the travel agent.
- 7. The sum object of the refund will never be higher than the double of the amounts of which the tourist would be on the same date affected by the limitation according to the provisions of art. 102/ paragraph 1 of the Code of the State Police should be followed http://www.poliadistretto.it/articolo/191/

9. WITHDRAWAL FROM TOURIST

- 1. The tourist can also withdraw from the contract without paying penalties in the following cases price increase exceeding 10%; significant modification of one or more elements of the contract objectively configurabile as fundamental for the Ministry of Foreign Affairs, considered as a whole and proposed by the organizer after the conclusion of the contract but before departure and not accepted by the tourist. In the cases mentioned above, the tourist alternatively has the right: to take advantage of an alternative tourist package, of equivalent or superior quality if the organizer can propose it to him. If the alternative package is of lower quality, the organizer must reimburse the price difference to the consumer, the repayment of the sums already paid. This restitution must be carried out according to the law.
- 2. To the tourist who withdraws from the contract before departure outside the hypotheses listed in the first paragraph, or those provided for by art. 8, paragraph 2, will be charged - regardless of the payment of the deposit referred to in Article 7 paragraph 1 - the individual cost of practical management, the penalty to the extent indicated in the catalog or Program for the future catalog or customized trip, any consideration for insurance coverage already requested at the time of conclusion of the contract or for other services already rendered.
- 3. In the case of pre-established groups, these sums will be agreed

from time to time upon signing the contract

4. From the above, trips that include the use of scheduled flights with special fares are excluded. In these cases the conditions relating to the reservation penalties are derogated and much more restrictive.

10. CHANGES AFTER THE DEPARTURE

If after the departure the Organizer is unable to provide an essential part of the services provided for in the contract for any reason other than for the tourist's own purpose, he / she must provide adequate alternative solutions for the continuation of the planned trip. If there are any costs incurred by the tourist or his intermediary, or if the agent must reimburse the tourist within the limits of the difference between the services originally provided for and those made.

If no alternative solution is possible, ie the solution prepared by the organizer is refused by the tourist for proven and justified reasons, the organizer will provide without a surcharge, a means of transport equivalent to the original one provided for the return to the place of departure or to the different place agreed upon, compatibly with the availability of vehicles and places, and will reimburse it to the extent of the difference between the cost of the services provided and that of the services rendered up to the time of the early return.

11. REPLACEMENTS AND PRACTICAL CHANGES

The renouncing tourist can be substituted by another person as long as:

- a) the organizer is informed in writing at least 4 working days before the date set for departure, receiving concurrent communication about the reasons for the replacement and the generality of the transferee;
- b) the transferee satisfies all the conditions for the use of the service (pursuant to article 39 of the Code of Civil Procedure) and in particular the requirements relating to the passport, visa and health certificates;
- c) the same services or other services in substitution can be provided following the replacement;
- d) the substitute reimburses to the organizer all the additional expenses incurred to proceed with the substitution, to the extent that will be quantified before the transfer.

The transferor and the transferee are jointly responsible for the payment of the balance of the price as well as the amounts referred to in the letter of this article. Any further modalities and conditions of substitution are indicated in the technical data sheet. It is understood that, in application of art. 944 of the Navigation Code, replacement must be possible only with the consent of the carrier.

In any case, the tourist who requests the variation of an element related to a practice already confirmed and provided the request does not constitute a contract novation and as long as it is possible to implement it, will correspond to the Tour Operator in addition to the expenses resulting from the modification itself: a fixed flat-rate cost.

12. OBLIGATIONS OF THE TOURISTS

- 1. During the negotiations and in any case before the conclusion of the contract, Italian citizens are provided in writing with general information - updated at the date of printing of the catalog - concerning the health obligations and the documentation necessary for expatriation.
- 2. For the rules relating to the expatriation of minors, please refer to what is indicated on the site of the State Police. It is however specified that minors must be in possession of a personal document valid for expatriation or passport, or for EU countries, also valid identity card for expatriation. With regard to the expatriation of children under 14 and the expatriation of minors for whom authorization is required issued by the Judicial Authority, the requirements indicated on the site of the State Police should be followed http://www.poliadistretto.it/articolo/191/

Foreign nationals must obtain the corresponding information through their diplomatic representations present in Italy and / or the respective official government information channels.

3. In any case, tourists will check before departure, to check with the competent authorities (for Italian citizens the Local Questure or the Ministry of Foreign Affairs through the website www.viaggiare sicuri.it or the telephone Operational Center at 06.491115), adjusting before the trip. In the absence of such verification, no responsibility for the failed departure of one or more tourists may be imputed to the intermediary or the organizer.

- 4. Tourists must in any case inform the intermediary and the organizer of their nationality at the time of request for the reservation of the tourist package or tourist service and, at the time of departure, they must definitively ascertain to be provided with certificates of vaccination, individual passport and any other document valid for all countries affected by the itinerary, as well as residence visas, transit visas and health certificates that may be required.

5. Furthermore, in order to assess the socio-political, health and other useful information concerning the countries of destination and, therefore, the objective usability of the services purchased or to be purchased, the tourist will have the burden of to assume official information of a general nature at the Ministry of Foreign Affairs, disseminated through the Farnesina institutional website www.viaggiare sicuri.it. The information above is not contained in the catalogs of the I.G. - on-line or paper - as they contain general descriptive information as indicated in article 38 of the Tourism Code and not temporally changeable information. The same must therefore be assumed by the Tourists.

6. If on the booking date the chosen destination is from the institutional information channels, a location not recommended for security reasons, the traveler who subsequently exercises the withdrawal can not invoke, for the purposes of the waiver or reduction of the request for compensation for the withdrawal operated, the loss of the contractual cause connected to the security conditions of the country.

7. Tourists must also comply with the rules of normal prudence and diligence and with the specific rules in force in the destination of the journey, with all the information provided to them by the organizer, as well as with regulations, administrative provisions, or legislation

relating to the tourism package. Tourists will be called to answer for all the damages that the organizer and / or the intermediary must suffer also due to the non-respect of the aforementioned obligations, including the expenses necessary for their repatriation.

8. The tourist is required to provide the organizer with all documents, information and elements in its possession useful for the exercise of the right of subrogation of the latter against third parties responsible for the damage and is responsible to the organizer of the prejudice caused to the right of subrogation.

9. The tourist will also communicate in writing to the organizer, at the time of the proposal for the purchase and sale of the tourist package and therefore before sending the booking confirmation of the services by the organizer, the particular personal requests that may form object specific agreements on how to travel, provided that it is possible to implement it.

14. HOTEL CLASSIFICATION

The official classification of the hotel facilities is provided in the holiday brochure or in other informative material only on the basis of the express and formal indications of the competent authorities of the country where the service is provided. In the absence of official classifications recognized by the competent Public Authorities of the member countries of the EU to which the service refers, or in the case of structures marketed as "Tourist Village" the organizer reserves the right to provide in the catalog or in the brochure its own description of the accommodation structure, such as to allow an assessment and consequent acceptance of the same by the tourist.

15. LIABILITY CLAUSE

The organizer is liable for damages caused to the tourist due to the total or partial non-fulfillment of the contractually due services, whether they are carried out by him personally or by third party service providers, unless he proves that the event is derived as a fact of the tourist (including initiatives taken independently by the latter during the execution of the tourist services) or by the fact of a third party of an unpredictable or unavoidable nature, from circumstances unrelated to the provision of the services provided in the contract, by chance fortuitous, by force majeure, or by circumstances that the organizer himself could not reasonably foresee or assume according to professional diligence. The intermediary where the tourist package has been booked does not answer in any case the obligations related to the organization of the trip, but is solely responsible for the obligations arising from its quality as an intermediary and, in any case, within the limits set for this liability under current regulations, including the warranty obligations pursuant to art. 50 and except for the exemption pursuant to art. 46 Cod. Tur.

16. LIMITS OF THE REIMBURSEMENT

The compensation referred to in art. 44, 45 and 47 of the Code Tur, and the related limitation periods, are governed by the provisions herein and in any case within the limits established by the CCV, by the International Conventions governing the services that are the object of the tourism package and by articles 1783 and 1784 of the civil code, with the exception of damages to the person not subject to a fixed limit.

17. OBLIGATION OF ASSISTANCE

The organizer promptly prepares any remedy to help the tourist in difficulty according to the criterion of professional diligence with exclusive reference to the obligations under his own responsibility for the provision of law or contract, except in any case the right to compensation of the damage in case the inexact fulfillment of the contract is to his last imputable. The organizer and the intermediary are exempt from the respective responsibilities (articles 15 and 16 of these General Conditions), when the failure or incorrect execution of the contract is attributable to the tourist or is dependent on the fact of a third party unpredictable or inevitable, or has been caused by a fortuitous event or force majeure.

18. COMPLAINTS AND LAW SUITS

Any failure in the performance of the contract must be contested by the tourist during the use of the package so that the organizer, his local representative or the accompanying person will put a quick remedy. Otherwise the compensation for damages will be reduced or excluded pursuant to Article 1227 of the Civil Code. Without prejudice to the above obligation, the tourist may also complain by sending a registered letter, with acknowledgment of receipt, to the organizer or the vendor, no later than ten working days from the date of return to the locality of departure.

19. INSURANCE AGAINST CANCELLATION AND REPATRIATION EXPENSES

If not expressly indicated in the price, it is possible, and even advisable, to stipulate at the time of booking at the offices of the organizer or seller special insurance policies against the expenses deriving from the cancellation of the package, from accidents and / or diseases that they also cover the cost of repatriation and for the loss and / or damage to the luggage.

The rights arising from insurance contracts must be exercised by the tourist directly in relation to the insurance companies stipulating the conditions, and in the manner provided for in the policies themselves, as stated in the policy conditions published in the catalogs or exhibited in the brochures made available to tourists at the time of departure.

20. ALTERNATIVE TOOLS FOR RESOLUTION OF DISPUTES

Pursuant to and for the purposes of art. 67 Cod. Tur, the organizer will be able to propose to the tourist - in the catalog, on the documentation, on his own website or in other forms - alternative ways of resolving the disputes that have arisen.

In this case, the organizer will indicate the type of alternative resolution proposed and the effects that such membership entails.

21. GUARANTEES TO THE TOURIST

ASTOI FUND FOR THE PROTECTION OF TRAVELERS

(Article 50 of the Code of Civil Procedure).

Organized tourism contracts are backed by appropriate guarantees provided by the Organizer and by the intermediary Travel Agency, for travel abroad and travel within a single country, have to guarantee, in cases of insolvency or bankruptcy of the intermediary or the organizer, the reimbursement of the price paid for the purchase of the tourist package and the immediate repatriation of the tourist. The

identification details of the legal entity which, on behalf of the organizer, is obliged to provide the guarantee are indicated in the brochure and / or website of the Organizer and may also be indicated in the booking confirmation of the services requested by the tourist-traveler. The procedures for accessing the guarantee and the deadline for submitting the application for the reimbursement of the sums paid are indicated on the website of the "ASTOI Fund for the Protection of Travelers", at the address www.astoitfund.it, as a legal entity to which TH Resorts adheres. In order to avoid incurring forfeiture, it is advisable to keep in mind the terms indicated for the submission of applications. It is understood that the expiration of the term due to impossibility to present the application and not to inertia of the tourist, allows remission in the same terms.

The web address of the "ASTOI Fund for the Protection of Travelers" is also shown on the websites, catalogs and documents relating to the tourist package purchase contract (statement of account or confirmation of reservation) of the same Tour Operator / Organizer.

22. OPERATIONAL CHANGES

In view of the large advance with which the catalogs are published that show information on how the services are used, it should be noted that the times and routes of the flights indicated in the acceptance of the proposal for the sale of the services could be subject to variations to subsequent validation. To this end, the tourist / traveler must request confirmation of the services to his Agency before departure. The Organizer will inform the passengers about the identity of the actual vector in the times and with the procedures set forth in Article 11 of EC Reg. 2111/2005, (referred to in Article 5).

ADDENDUM

GENERAL CONDITIONS OF CONTRACT FOR THE SALE OF INDIVIDUAL TOURIST SERVICES

1) REGULATORY PROVISIONS

Contract relating to the sale of only the transport service, the only service of stay, or of any other separate tourist service, not being able to be configured as a negotiating case of travel organization or tourist package, are governed by following provisions of the CCV: art. 1, n. 3 and n. 6; Articles, from 17 to 23; Articles, from 24 to 31 (limited to the parts of these provisions that do not refer to the organization of the trip, but is solely responsible for the obligations arising from its quality as an intermediary and, in any case, within the limits set for this liability under current regulations, including the warranty obligations pursuant to art. 50 and except for the exemption pursuant to art. 46 Cod. Tur).

2) CONTRACT CONDITIONS

The following clauses of the general terms and conditions of sale contract for the above-mentioned tourist packages are also applicable to these contracts: art. 6 paragraph 1; art. 7 paragraph 2; art. 13; art. 18. The application of these clauses does not determine absolutely the configuration of the related services as a case of tourist package. The terminology of the aforementioned clauses relating to the tourist package contract (organizer, travel, etc.) must therefore be understood with reference to the corresponding figures of the contract for the sale of individual tourist services (seller, stay, etc.).

TECHNICAL SHEET SUPPLEMENTARY CONDITIONS OF PAYMENT (art.7)Reservations must be accompanied by the "individual practical management" fee (non-refundable) together with 25% of the participation fees. The balance must be paid no later than 30 days before the departure date. All bookings made within 30 days prior to departure date must be paid backpack of the entire amount of the participation fee, together with the "individual management" quota, at the time of booking.

3) PRICE (Article 8)

The prices and the relative variations in validity, shown in the catalog or in the subsequent variations of the price list, are always expressed in euro. Scheduled flights: in case of immediate issuance of the airline ticket, the amount charged includes the adjustments made by the airline up to the date of issue and excludes the applicability of any further adjustments subsequent to the issue date of the ticket. In case of delayed issuance of the air ticket with respect to the date of conclusion of the travel contract, the ticket price will be subject to the fuel / change adjustments made by the airline; the consumer will be required to pay the amount resulting from the possible adjustment of the ticket price operated by the company and communicated by the organizer to the agency of journey chosen by the consumer. In case of price change of purchase of the package of more than 10%, the consumer will be entitled to withdraw from the contract without payment of penalties. Administrative review fees / change for adjustment up to a maximum of 40 per practice.

4) WITHDRAWAL OF THE TOURIST (art.10)

The tourist who withdraws from the contract before departure, outside the cases listed in the first paragraph of Article 10 of the General Conditions, will be charged the following cancellation penalties:

- 10% of the participation fee up to 30 working days before departure;
- 25% of the participation fee from 29 to 21 working days before departure;
- 50% of the participation fee from 20 to 11 working days before departure;
- 75% of the participation fee from 10 to 3 working days before departure; 100% of the participation fee after these terms. Modifications and cancellations of scheduled flights and ferries are subject to penalties provided by airlines and shipping companies. The date applied and may be different from those set out in this art. 10 of the technical sheet. For scheduled flights, in addition to the penalties shown here, those applied by the air carrier will also be applied. In the case of pre-established groups, the aforementioned penalties will be agreed from time to time to the signature of the contract.

TRAVEL POLICY

The tourist has the possibility to stipulate at the time of booking a comprehensive insurance policy for travel and for the payment of any cancellation penalties provided for in case of withdrawal.

OPTIONAL EXCURSIONS

The excursions available in the destination and described in this catalog they may be subject to substantial changes at the discretion of the local organizers and in any case, if purchased by travelers during the stay, they are not the object of the travel package sold. The assistants that you will find on site will assist you in booking and purchasing the excursions you intend to carry out but in case will the Agency be called to answer for the execution of services or excursions that are not organized or sold by the Agency. Therefore, in case of problems related to the execution of the service, we recommend to file any complaints or requests for compensation promptly and directly on site to the organizer. We suggest that you direct your choice exclusively to operators with the permits required by local laws: abusive operators may have lower rates but the risk of inefficiency, non-performance and / or accidents of various kinds is extremely high.

OBLIGATORY COMMUNICATION PURSUANT TO ART. 17 OF LAW No. 38/2006

Italian law punishes crimes relating to prostitution and child pornography with imprisonment, even if they are committed abroad."

INFORMATION RELATING TO PRIVACY LAW ART 13 DLGS 196/2003 AND S.S.M.M.I

The processing of personal data, the conformity of which is necessary for the conclusion and execution of the contract, is carried out in full compliance with Legislative Decree 196/2003, in paper and digital form. The customer may at any time exercise the rights pursuant to art. 7 DLGS 196/2003 contacting the data controller: HOTELTURIST S.p.A., via Forcellini 150, 35128 PADOVA- info@th-resorts.com.

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For the constantly updated version of the catalog, the PRICE LIST and the GENERAL CONDITIONS OF SALE, visit the website: www.th-resorts.com

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VALIDITY OF THE PRICE LIST AND GENERAL CONDITIONS OF SALE UNTIL 30.04.2019

TH Resorts by HotelTurist S.p.A., registered office: via Forcellini, 150 - 35128 PD agency headquarters: via Monte Rosa, 19-20149 M.C. F. Reg. Imp. PD 01620970903- VAT number 01047309010 Cap. Soc. 10,625,000,00 i.v.Shah, P.rof.377176 of 18/02/2014 Prov. MEPOLEC R.C. Europ Assistance Italia Spa n. 0117780

GUARANTEES FOR TRAVELERS: "FONDO ASTOI TO PROTECT THE TRAVELERS", based in Viale Pasteur n.10, 00144 - Rome-C.F. 97939580582, Registration of Reg. Legal Entities of Rome n. 1162/2016".